

## **Duke's Chowder House**

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- John Moscrip, President

Duke's Chowder House has chosen the Maitre'D Software Suite to help streamline operations in their 5 locations. Based in Seattle, Washington, Duke's Chowder House has been using Maitre'D for over 2 years.

## Benefits for Duke's Chowder House

Duke's Chowder House corporate office is very pleased with the Maitre'D corporate solution. John Moscrip, President of Duke's Chowder House, explains: "The Maitre'D corporate solution installed at our headquarters has allowed us to effectively manage our 5 locations by providing global and store-level reporting". Moreover, he says "Maitre'D is a reliable POS system and it has helped us increase our profitability in a very competitive industry".

The Maitre'D POS system has helped Duke's Chowder House better manage their business. John Moscrip adds: "We have been very pleased with the system's reliability, the return on investment provided by cost savings, and the service provided. With outstanding service and support, Posera has successfully exceeded our expectations year after year".

## The System

Duke's Chowder House is currently using several options of Maitre'D in order to increase business operations efficiency. The restaurant has the Time and Attendance module, as well as Merchant interface and Gift Card modules. Those options "save us many hours of manual calculations thus improving our overall efficiency", explains John Moscrip.





